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THE CLAIMS DEFINING THE INVENTION ARE AS FOLLOWS:

1. A system for forming information pertaining to a transportation device, the system comprising:
 - 5 obtaining means arranged to obtain first information that is related to a person using the transportation device, and second information about a status of the transportation device; and associating means arranged to create an association between the first information and the second information to thereby form the information pertaining to the transportation device.
- 10 2. The system as claimed in claim 1, wherein the obtaining means is arranged to obtain the first information and the second information from an information capture system that is remote to the obtaining means.
- 15 3. The system as claimed in claim 1 or 2, wherein the obtaining means comprises a communications interface arranged such that the obtaining means can obtain the first information and the second information from the information capture system.
- 20 4. The system as claimed in claim 3, wherein the communication interface is arranged to communicate with the information capture system using Ethernet.
- 25 5. The system as claimed in any one of the preceding claims, wherein the associating means is arranged to create the association by assigning first data to the first information and second data to the second information, wherein the first data and the second data correspond substantially with each other.
- 30 35 6. The system as claimed in claim 5, wherein the first data and the second data each comprise a time

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and/or date stamp.

7. The system as claimed in any one of the preceding claims, further comprising a storage means
5 arranged to store the first information, second information and the association.

8. The system as claimed in claim 7, wherein the storage means comprises a database.

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9. The system as claimed in any one of the preceding claims, further comprising access means arranged such that an entity can access the first information, second information and the association when stored in the
15 storage means.

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10. The system as claimed in claim 9, wherein the access means is arranged such that the entity can access the first information, second information, and the association from a device remote to the storage means.

11. The system as claimed in claim 10, wherein the access means is arranged to communicate with the device via an Internet.

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12. The system as claimed in any one of the preceding claims, wherein the first information comprises video and/or audio information, and the second information comprises a direction, floor position, door status and mode
30 of the transportation device, and fault related data.

13. The system as claimed in any one of the preceding claims, wherein the first information further comprises related security information.

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14. The system as claimed in claim 13, wherein the security related information comprises personal

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information.

15. The system as claimed in claim 13 or 14
wherein the obtaining means is arranged to obtain the
5 security related information from an access control system.

16. The system as claimed in any one of claims
13 to 15, wherein the associating means is further arranged
to create an association between the security related
10 information and the video and/or audio information.

17. The system as claimed in any one of the
preceding claims, wherein the transportation device
comprises an elevator, an escalator or a moving walkway.

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18. The method as claimed in claim 17, wherein
the second information comprises a direction, floor
position and door status of the elevator.

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19. A method of forming information pertaining
to a transportation device, the method comprising the steps
of:

obtaining first information that is related to a
person using the transportation device, and second
25 information about a status of the transportation device;
and

creating an association between the first
information and the second information to thereby form the
information pertaining to the transportation device.

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20. The method as claimed in claim 19, wherein
the step of obtaining the first information and the second
information comprises the step of obtaining the first
information and the second information from a remote
35 information capture system.

21. The method as claimed in claim 19 or 20,

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wherein the step of obtaining the first information and the second information comprises the step of using a communications interface to obtain the first information and the second information from the information capture system.

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22. The method as claimed in claim 21, wherein the communication interface is arranged to communicate with the information capture system using Ethernet.

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23. The method as claimed in any one of claims 19 to 22, wherein the step of creating the association comprises the step of creating the association by assigning first data to the first information and second data to the second information, wherein the first data and the second data correspond substantially with each other.

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24. The method as claimed in claim 23, wherein the first data and the second data each comprise a time and/or date stamp.

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25. The method as claimed in any one of claims 19 to 22, further comprising the step of storing the first information, second information and the association in a storage means.

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26. The method as claimed in claim 25, wherein the storage means comprises a database.

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27. The method as claimed in claim 25 or claim 26, wherein the method further comprises the step of accessing the first information, second information and the association when stored in the storage means.

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28. The method as claimed in claim 27, wherein the step of accessing the first information, second information and the association comprises the step of

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accessing the first information, second information and the association using a device that is remote to the storage means.

5 29. The method as claimed in any one of claims 19 to 28, wherein the first information comprises video and/or audio information, and the second information comprises a status and mode of the transportation device, and fault related data.

10 30. The method as claimed in any one of claims 19 to 29, wherein the first information further comprises security related information.

15 31. The method as claimed in claim 30, wherein the security related information comprises personal information.

20 32. The method as claimed in claim 30 or claim 31, further comprising the step of interacting with an access control system to obtain the security related information.

25 33. The method as claimed in any one of claims 30 to 32, wherein the method comprises the step of creating the association between the security related information and the video and/or audio information.

30 34. The method as claimed in any one of claims 19 to 33, wherein the transportation device comprises an elevator, an escalator or a moving walkway.

35 35. The method as claimed in claim 34, wherein the second information comprises a direction, floor position and door status of the elevator.

36. A computer program embodying the method as

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claimed in any one of claims 19 to 35.

37. A computer readable medium comprising the computer program as claimed in claim 36.

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38. The system substantially as herein described with reference to the accompanying figures.

39. The method substantially as herein described
10 with reference to the accompanying figures.